

National Strategies to Harness Information Technology: Seeking Transformation in Singapore, Finland, the Philippines, and South Africa (Innovation, Technology, and Knowledge Management)

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The ability to harness Information Communication Technologies (ICTs) is increasingly at the heart of competitiveness and sustainable growth. As countries engage in an increasingly competitive global economy, they are trying to weave ICT into their development strategies, in the same way enterprises have learned to use ICT to transform their business models and strategies. This integration offers a new path to development that is responsive to the challenges of our times.

In National Strategies to Harness Information Technology, Nagy Hanna and Peter Knight provide a framework for assessing the opportunities, challenges, and prospects for "e-transformation" and for analyzing the options and innovations adopted to manage the e-transformation process. They ask hard questions: what does it take to harness ICT to transform an economy? Why some countries accelerate their development journey with ICT while others fail? How did successful countries balance the need for strategic leadership with bottom up innovation? Can countries reduce the risks of digital divide? What have been the roles of government and private sectors? What lessons can be learned for countries at different levels of development?

Featuring contributions from country experts, the editors and authors provide in-depth case studies of ICT deployment in Singapore, Finland, the Philippines, and South Africa, and assess the progress of such efforts. The result is an essential resource for academic researchers, policy analysts, policymakers, and industry leaders interested in the role of ICT in national development, innovation, and economic growth.

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