



Developing and Managing Talent

Sultan Kermally

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Regarded as a soft issue, talent development is ignored by too many senior managers to the detriment of the business. This book seeks to put that right. It deals with the why and the what of developing talent, emotional intelligence, work-life balance and interpersonal communication. Valuable case studies are drawn from BT, Volkswagen, Hilton, Eversheds, Unilever, Asda, Microsoft and others.



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