

# Just Say Yes: Extreme Customer Service, How to Give It, How to Get It

Philip R. Nulman

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## Just Say Yes: Extreme Customer Service, How to Give It, How to Get It

Philip R. Nulman

**Just Say Yes: Extreme Customer Service, How to Give It, How to Get It** Philip R. Nulman Provides a guide to extreme customer service with practical advice and real-life case studies that highlight the methods necessary to keep existing customers happy and find new ones. Softcover. DLC: Customer services.



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